

Accessibility statement for Tisbury Parish Council Website

Tisbury Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This accessibility statement applies to <https://tisbury-pc.gov.uk>

This website is run by Tisbury Parish Council, Tisbury, Wiltshire. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. However, there may be pages or documents, such as planning documents or council reports, where it is often necessary to use complex or technical language.

Making your computer work for you

[AbilityNet](#) has advice on making your device easier to use if you have a disability, including adjustments for your screen, mouse, keyboard, sound, speech etc.

How accessible this website is

We know some parts of this website are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window
- Some tables will not resize when the text size is increased using browser controls
- Some of the third-party plug-ins are not fully accessible including:
 - Forms
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- You cannot skip to the main content when using a screen reader

We will assess the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions.

Some documents on this website are available in PDF format. You need to have a PDF Reader installed on your computer to view these documents. The reader is free to download from the many sites eg Adobe. Adobe also provides [advice on accessibility](#)

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email clerk@tisbury-pc.gov.uk

call 01747 260088

We'll consider your request and get back to you within 30 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Parish Clerk by email - clerk@tisbury-pc.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

We have several pages that provide lists of previous agendas and minutes of Parish Council Committee meetings. These are displayed using a third party plug-in Media Library Assistant and in some cases the original PDF file does not have the ALT Text defined. This means that the ALT Text for the PDF icon is missing, failing "Image link is missing alternative text, 2.4.4 Link Purpose (In Context)". We will fix this by updating the meta-data for the files in question. Longer term we will evaluate moving to using web format documents eg HTML.

Disproportionate burden

The web site uses several plug-ins which do not fully comply with the Accessibility requirements. The respective developers are the only people able to fix the plug-ins and hence it is a disproportionate burden within the meaning of the accessibility regulations for the Tisbury Parish Council to fix them. The issues detected include:

- **Contact Forms 7** Plug-in - Form fields have no label.

Content that's not within the scope of the accessibility regulations

- **PDFs and other documents** - Although this issue isn't present in the webpages, a large portion of the PDF documents don't specify the language in which the content is presented. There is a high chance this will prevent screen readers being able to parse through the information and thereby violates WCAG 2.1 Level (A) 3.1.1.

What we're doing to improve accessibility

We will review compliance to the WCAG regularly to identify areas that require amending.

Preparation of this accessibility statement

This statement was prepared in March 2026. This website was last tested in March 2026. The test was carried out by the Tisbury Parish Council web master using the following publicly available browser-based assessment tools:

- WAVE Evaluation Tool – browser plug-in
- Siteimprove Accessibility Checker version 2.0 March 2026 – browser plug-in
- ARC – browser plug-in
- AXE – browser plug-in

We tested a selection of pages that were representative of the features and functionality on the web site.